

Company CARLO RICCÒ & F.LLI SPA, among its activities of “DEVELOPMENT, PRODUCTION AND TRADING OF UNSATURATED POLYESTER RESINS AND BY-PRODUCTS”, is aiming at the following objectives of its integrated policy for the Quality, Environment and Safety:

### **GENERAL OBJECTIVES**

- To maintain an Integrated Quality, Environmental and Safety system (SGI) in compliance with the rules UNI EN ISO 9001:2015, UNI EN ISO 14001:2015 and UNI ISO 45001:2018
- To improve such SGI through planning, execution and control activities
- To push the technical level and the quality standards of its services towards meeting the needs and the expectations of the Customers and other identified stakeholders
- To enhance the Company image on the market
- To aim for continuous improvement of its SGI looking to improve its performances, also from the environmental and safety point of view, monitoring this trend by using KPIs
- To guarantee the compliance with applicable and voluntarily signed compliance obligations, especially with reference to the environmental, health and safety aspects connected to the specific activity performed
- To prevent any pollution forms through constant surveillance and measurements and to protect the different environmental sectors like air, water and soil by using the best available technologies
- To divulge the base principles of its Policy not only to the involved and identified parties, within and outside the organization, to Customers, Suppliers, Visitors but also to all employees, making it available on request and allowing the access to its text by sticking it in the Company common areas
- To define the targets and the goals the Company wants to reach in order to realize its Policy and to develop specially dedicated programs for their achievement
- To ensure that the risk of accidents is the minimum reasonably achievable with the current state of knowledge and technologies, with the tendency to progressively reduce the possibility of serious accident occurrences, as the capacity of the organization to manage security improves
- To ensure that the plants are designed and managed in such a way as to ensure their compatibility with the protection and safety for humans and the environment, minimizing the use and production of hazardous substances
- To ensure that a scrupulous and responsible health monitoring activity is carried out with a view to disease prevention
- To maintain an active Company approach that continuously nurtures the preference for the prevention of dysfunctions rather than for their ex-post elimination through the identification of the causes and the control of the internal processes of each specific function

### **SPECIFIC TARGETS: Quality**

- To aim to have a team of skilled and qualified collaborators
- To register in a systematic way all the Customer claims
- To have the evidence of service provision through a set of tools aimed at the progressive elimination of non-conformities
- To define targets in terms of efficacy and efficiency
- To conceive and to apply specific development programs in order to always avoid damages or faults to the quality management system

### **SPECIFIC TARGETS: Environment**

- ☐ To optimize its internal waste management both from the operational and documental point of view
- ☐ To control the atmospheric pollution related to the producing units not only to guarantee the emission within the indicated limits but also in respect to voluntary defined ones
- ☐ To prevent soil, underground and air pollution caused by potential emergency situations such as uncontrolled spillages of substances, problems from unusual reactions, fires, explosion into the atmosphere and contamination by waste
- ☐ To eliminate possible emergency situations related to the presence of gases noxious to the ozone which are present into the civil-used air conditioners or in the industrial ones by their progressive replacement
- ☐ To keep under control consumptions of the natural and energetic resources evaluating also the use of renewable sources (for example solar panels)

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| <input type="checkbox"/> Development of resins with reduced VOC content (Volatile Organic Compound) -- R&D |
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<b><u>SPECIFIC TARGET: Health and Safety</u></b>
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| <ul style="list-style-type: none"><li><input type="checkbox"/> Raise the level of active involvement of the staff in identifying health and safety problems in the company in order to strengthen the preventive reading of SSL risks</li><li><input type="checkbox"/> Raise the level of active internal communication to strengthen the corporate team identity through the study of new technological and organizational solutions</li><li><input type="checkbox"/> Eliminate possible risk situations related to plant inefficiencies through the development of a planning program for the control and maintenance interventions of devices and systems</li><li><input type="checkbox"/> Extend awareness of the whole the company about the the need to examine implications that each company choice, at any level and function, entails, also from the point of view of OSH</li><li><input type="checkbox"/> Maintain rising trends for positive efficiency indices relating to, for example, the training and simulations of emergency scenarios</li><li><input type="checkbox"/> Maintain downward trends for negative efficiency indices relating to injuries and accidents, for example</li></ul> |
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**HOW TO GET TO THE AIMED TARGETS**

- Sensibilization, education and training of the staff to the quality and environment problems, to the new developments and practices of protecting the environment to the safeguarding of Health and Safety, to the consequences that inappropriate behaviour may entail for the Company in general as well as for the environment and for the workers themselves, so that each employee can operate with true awareness
- By developing and giving responsibilities to the staff, to make it participating with SGI, especially those who are operating in the System itself, allowing them to suggest improving measures, directions and an active participation to the Company Policy and to the achievement of improvement goals
- Constant updating of handbooks, management and technical procedures in compliance with laws
- Maintenance of a permanent structure (Quality, Environment and Safety Management Service), responsible for the managing of the company quality and for the environmental problems and of Health and Safety, suitable to handle the Environmental Quality on behalf of the Direction by giving jobs, responsibilities and authorities which are indicated in the quality and environment handbook as well as in the procedures
- Diffusion of the quality and environment policy through exposure in the offices, training courses, by publishing a quality and environment handbook and a procedure to be given to the people in charge
- Development of an IT system suitable to the registration of data about quality and environment
- Continuous improvement of the present working proceedings in order to gather information and analysis able to settle the existing problems also in regard of environment protection
- Maintenance of a system of internal checks in order to control if targets were reached and the Company is in compliance with laws and rules

Representative of the Board for the Quality and the Environment



Board of directors



Quality and Environment Management Responsible

